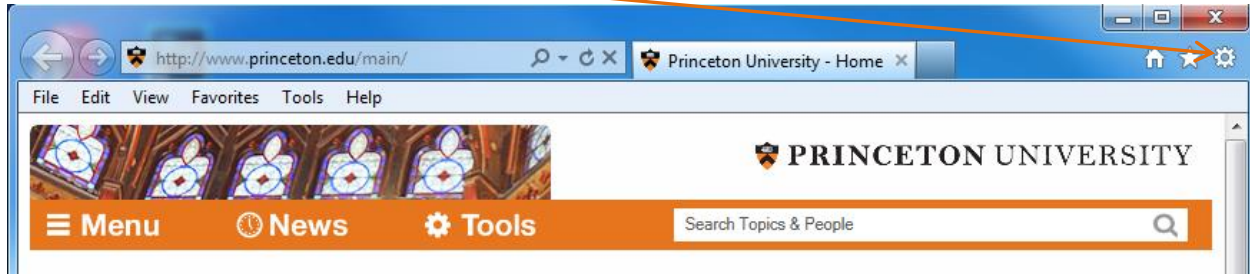


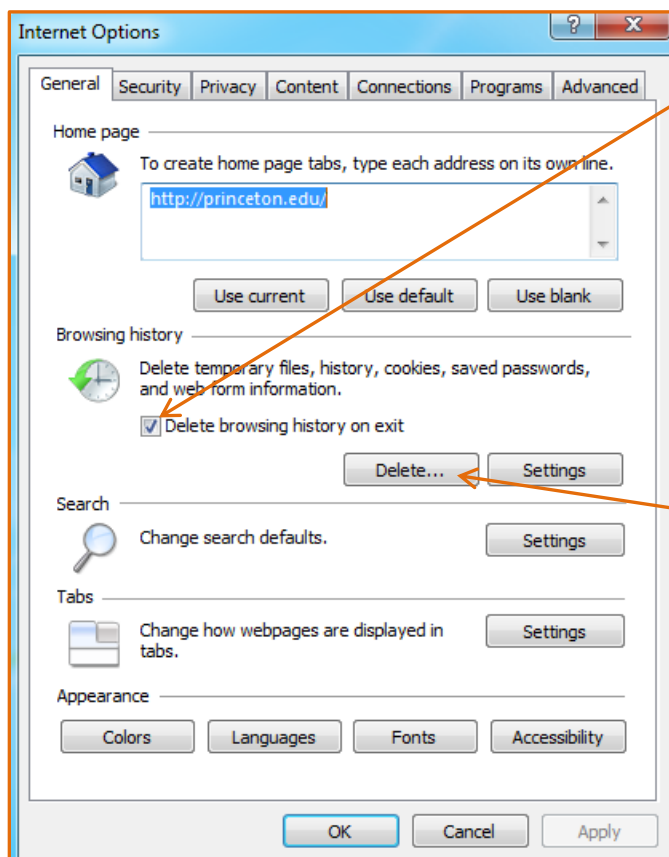
Cognos & the Information Warehouse Clearing Cache from your IE Browser

This document will show you how to remove all cached information from your browser.

- 1) Close all Internet Explorer browsers (IE) you may be using.
- 2) Open a new IE browser. You will now remove all cached information from your browser.
- 3) Go to the Princeton University home page: <http://www.princeton.edu/main/>
- 4) Go to the **Tools** icon (the cog) and select "**Internet options**" from the pull-down menu.



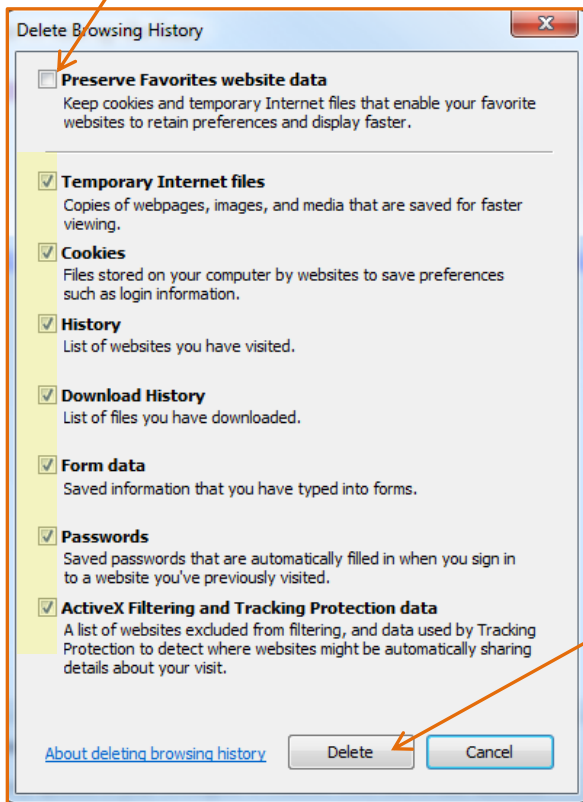
- 5) When the "**Internet options**" window opens check the "**Delete browsing history on exit**" box.



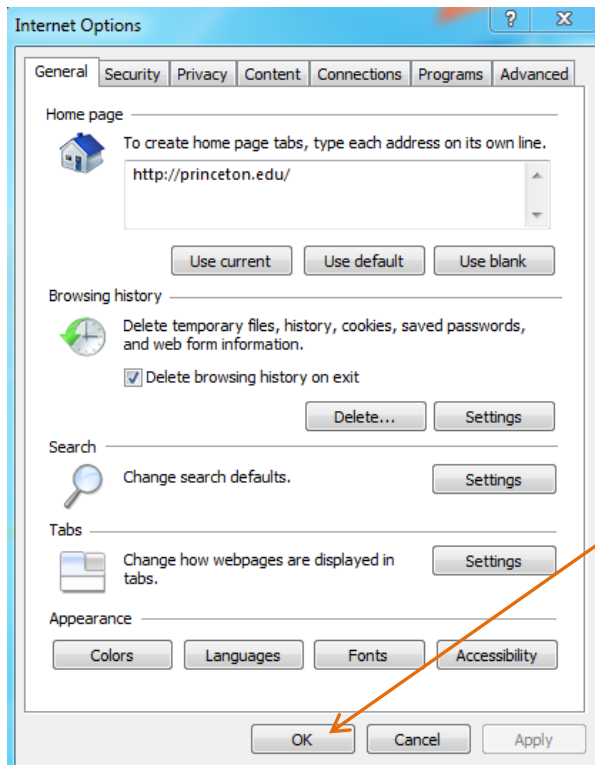
- 6) Click the "**Delete**" button.

Cognos & the Information Warehouse Clearing Cache from your IE Browser (cont'd.)

- 7) When the “Delete Browsing History” window opens check all boxes, **except** the first one for “Preserve Favorites website data.”



- 8) Click “Delete.”



- 8) Click “OK” in the “Internet options” window.

- 9) You will be taken back to your browser page.